



### **Important changes on Inbound Funds Transfers via Automated Teller Machines (ATMs)**

With effect from 31 January 2021, Inbound Funds Transfers via ATMs will be discontinued. Please note that you will no longer be able to initiate Inbound Funds Transfers on ATMs, including transfers for the purpose of credit card payments.

If you intend to initiate any Inbound Funds Transfers from 31 January 2021, you may login to our Citi Mobile® App or Citibank Online to perform your transfer.

To initiate Inbound Funds Transfers, please login to:

- Citibank Online and navigate to 'Make a transfer' - 'Select your Citibank Savings/Checking account as the destination account.' - 'Select your external bank account (drawee) as the sending account' - 'Select FAST option'; or
- Citi Mobile® App and navigate to "Payments" - 'Transfer' - 'Select "Own Account"' - "Choose the Drawee Account" - "Verify Transaction".