



Important Update

Rewards Redemption: New Conversion Rate for AirAsia BIG Points Transfer (effective 01/08/2020)

Please be informed that the conversion rate and administrative fee applicable to the conversion of Citi ThankYou Points/Miles to AirAsia BIG Points via the AirAsia BIG mobile app will be revised to the following with effect from 1 August 2020 onwards:

Current Conversion Rate

Currency	Points Amount	AirAsia BIG Points	Administrative Fee
Citi ThankYou Points	25,000	10,000	\$26.75
Citi Miles	10,000	10,000	\$26.75

New Conversion Rate

Currency	Points Amount	AirAsia BIG Points	Administrative Fee
Citi ThankYou Points	10,000	3,400	\$0
Citi Miles	4,000	3,400	\$0