



## **Important Revisions to the Citi SMRT Card**

Dear Customer,

Thank you for supporting the Citi SMRT Card. We would like to inform you that with effect from 13 July 2022, we will be making 2 changes to your Citi SMRT Card.

### **Discontinuation of EZ-Link stored value facility**

Effective 13 July 2022, all replacement, renewal & newly issued Citi SMRT Cards will be issued without the EZ-Link stored value facility. For cards issued before 13 July 2022, you may continue to use the EZ-Link stored value facility on your Citi SMRT Card until it expires or you can visit any TransitLink Ticket Office and present your old Citi SMRT Card with the EZ-Link stored value facility to obtain a refund for the remaining value before the expiry of the old card.

### **No Rewards for EZ-Link Auto Top-Up transactions**

Further, effective 13 July 2022, EZ-Link Auto Top-Up transactions will no longer be eligible to earn both base (0.3% SMRT\$) and bonus (4.7% SMRT\$) rewards. If your Card has the EZ-Link stored value facility, you may continue to perform EZ-Link Auto Top-Up transactions on your Citi SMRT Card but no rewards will be awarded.

However, you can continue to earn up to 5% SMRT\$ on your bus and train rides when you switch your payment mode to SimplyGo by visiting any General Ticketing Machine located at MRT and LRT stations island-wide. Please bring along your Citi SMRT Card.